

PANDEMIC MANAGEMENT SOLUTIONS

FWT Consulting

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Introduction

FWT Consulting was founded more than 20 years ago with a vision to provide unrivaled Customer Support Solutions to Fortune 100 and 500 brands across the Central and Southern regions.

In 2020, FWT successfully rolled out a COVID-19 Contact Tracing division, which specializes in Return-To-Work and Vaccine Documentation for your internal employees.

Our team is certified to handle the full-life cycle implementation OR a customizable solution based on where your company is in the process, size and corporate/field personnel.

What is Contact Tracing

It is the process of tracing an individual's whereabouts to identify and inform those who have potentially been exposed to someone with COVID-19. This includes Return to Work schedule tracking, which formalizes steps for a safe and quick return to work.

How Does It Work

There's no one single contact-tracing solution. Contact Tracing can be very labor-intensive, depending on the scale of the population that's being traced. Traditionally, the process involves extensive interviews with infected individuals to figure out where they've been recently and with whom they may have come into contact.



Potential Pitfalls

Contact tracing does not have a perfect system. Sometimes employees won't remember every place they have been, or every person they recently came into contact with. What's more, the individual will have to know and report to HR that they contracted COVID-19 before any mitigation can be done.

Even with technology solutions, accurately tracking infections hinges on users manually reporting their COVID-19 infections. If only some people use the app, or decide not to report an infection, the entire system loses value.

There are important legal considerations surrounding contract tracing, including data collection and management. How is the data collected and stored? How long is this data stored? Is it personally identifiable? How protected is the data?

How We Can Help



Certified Contact Tracing Teams



Contact Tracing Application



From Intake to Vaccine Tracking



Compliance and HIPPA Trained

Avoid hiring a large number of employees and allow FWT Consulting to manage these caseloads by providing certified Contact Tracing teams. We can equip your company with a team that can span the entire Contact Tracing life cycle, including Return to Work Coordinators, Team Leads, Case Managers, and Project Managers.

FWT Consulting is able to provide a Contact Tracing App or utilize current internal tracking software. Not only to all Contact Tracing team members receive training on the appropriate intake information, but they also receive HIPPA training, to avoid releasing or mishandling any personal information. All information will be handled and stored with your company's current IT standards.

Proven Success

In 2020, at the height of the pandemic, FWT Consulting was selected to complete a large-scale Contact Tracing initiative with BNSF Railway. With over 40,000 employees, FWT Consulting Contact Tracing Teams provided management and auditing of 300+ cases per day, 7 days a week, 12 hours per day. Our teams monitored cases that included hospitalizations, protocol violations and delayed symptom onset. As these case counts trended down, FWT Consulting successfully transitioned the workload over to the BNSF HR Medical team without incident.

Contact

While it is unclear how COVID-19 will continue to affect organizations, it is imperative employers thoughtfully consider every option to reintegrate their employees back into the workplace. Contact FWT Consulting on how we can equip your company with the tools needed to safely reopen your businesses.

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